

North America

Purgatory Hiking Trail
Check trailhead for info

Cypress Swamp
alligators, cougars,
waterfowl, turtles,
amphibians

**North America
Tram Stop**

**North
America
Parking**

Bus & RV
Parking

Education
Center
Zoo & Zoo
Society Offices

Garden
Friends
Playground

Kidzone

Streamside
otters, snakes,
fish, hellbenders,
bobcats

Rocky Coast
polar bears, arctic foxes,
harbor seal, porcupine

Black Bears

Elk

Prairie

Bison

**Prairie
Outpost**

Red Wolves

Desert
sand cats, reptiles,
bats, cacti

Ocelot

Honey Bee
Garden

**Junction
Tram Stop**

Forest Aviary
birds, plants, poison
dart frogs

Discovery Zone

Gorillas

Lemur Island

Chimpanzee

Lions

Red River
Hogs

zebras,
giraffes,
ostriches

**Africa
Tram Stop**

North Carolina ZOO

Park Hours

November-March 9am-4pm

Questions? Ask any uniformed Zoo staff member.

Africa

When temperatures fall below 45 degrees many of our African animals may be less visible. Explore the Africa region of the Park in the afternoon when it is warmer.

antelopes

rhinoceroses

Watani Grasslands Reserve

elephants

elephants

North America Plaza

Entrance & Exit (Entrada/Salida)

Info/Lost & Found First Aid Station Private Nursing Area

Dining

Farm to Table Café
Settlers' Ridge

Earth Explorer Gift Shop

Souvenirs, gifts, sundries &
Zoo Memberships sold

RENTALS: Strollers and wheelchairs
(first-come, first-served; limited
availability)

Snack Bars

Wild Burger

Located across
from Garden Friends

The Watering Can

Located across from
Garden Friends

Prairie Popcorn

Located near the Prairie Exhibit

Junction Plaza

The center of the Park
(El centro del Parque)

ATM

Dining

Junction Springs (Mobile ordering)
Crossing Pizza Café
Connections Creamery
The Coop

Junction Traders Gift Shop

Souvenirs, gifts, sundries & Zoo
Memberships sold

**To report
an emergency
336.879.7542**
Para reportar una
emergencia marque
336.879.7542

Please note:

Face coverings are
required indoors
while visiting the Zoo.



KNOW BEFORE YOU GO

We are looking forward to your upcoming visit. We ask that you read the below information to help with your planning.

Hours of Operation

November-March 9am - 4pm

Admissions and Ticketing:


- The Zoo opens at 9am, last entry is 3pm and closes at 4pm.
- We suggest you plan at least 4 hours for your visit.
- If you pre-purchased tickets online please print them and bring them with you for the most efficient entry. Tickets can also be scanned from your smart phone.
- North Carolina Zoo and Reciprocal members please have your valid membership card and a photo I.D.
- The North America entrance and parking lot is open daily.
- Face coverings are recommended for those that have not been fully vaccinated.
- Face Coverings are required indoors while visiting the Zoo regardless of vaccination status for guests ages 5 and up. This includes buildings, restrooms and enclosed buses.
- All picnic areas are located outside of the North America entrance. Picnicking inside the Zoo is not permitted.
- If you need to go out to your car or choose to exit to picnic during your visit remember to see a representative from admissions to receive a hand stamp for re-entry before exiting to the parking lot or picnic areas.

Zoo Guidelines

- Thank you for not bringing outside food into the Zoo. Food and beverages can be purchased from various service locations throughout the Zoo. For more information www.nczoo.org/dining
- All members and guests are encouraged to practice social distancing and wash hands frequently. For your safety and convenience, hand sanitizer dispensers are located throughout the park.
- The Zoo is a smoke Free facility, this includes all tobacco products and vaping devices.

- Always remain on the marked pathways.
- Do not handle, approach, taunt or feed wildlife.
- Keep watch for snakes, squirrels and other native wildlife while visiting the Zoo.
- Children under 16 must always be accompanied by a responsible adult.
- Shirts and shoes are required in all areas of the Zoo. Attire displaying offensive material will not be allowed.
- No pets, only service animals as recognized by the Americans with Disabilities Act and the North Carolina Department of Health and Human Services are permitted. For more information www.nczoo.org/visit/service-animals.
- The following items are not allowed inside the park: alcohol, balloons, balls, fireworks, laser pointers, outside food, large coolers, lawn chairs, bicycles, scooters, skateboards, shoes with wheels, any electric or motorized transport device with less than 3 wheels.
For more information about approved mobility devices review: www.nczoo.org/visit/accessibility-needs.

Guest Services

- An ATM is located in Junction Plaza at the entrance to Junction Springs Café.
- For medical assistance please see any uniformed Zoo employee. Zoo Rangers patrol throughout the day.
- Defibrillators are located at Wild Burger, Prairie Outpost, Junction Springs and Watani Restrooms.
- Private Nursing Areas are available upon request at North America Guest Services.
- Sensory bags and weighted lap pads are available for check out at North America Guest Services.
-  **Water bottle refill stations available:**
We encourage guests to bring a refillable water bottle.
 - **Wild Burger Café** (North America),
 - **near the Black Bear habitat** (North America)
 - **Prairie Outpost** (North America)
 - **near the Watani Grassland restrooms** (Africa)

Getting Around the Zoo

- We are a walking Zoo and our animals are only visible from the walking paths.
- Transportation is available daily from the North America Entrance, Junction Plaza (center of the Zoo) and Africa.
- Single and Double Strollers as well as Manual and Electric Wheelchairs are available to rent on a first come first served basis from the gift shop at the entrance.

Park Updates:

The following habitats and amenities are currently unavailable.

- Baboon habitat is currently being renovated

For more information to help you plan your visit please go to www.nczoo.org

For Emergencies ONLY call (336) 879-7542

For General Information or assistance call (800) 488-0444 or (336) 879-7308

Please note: On occasion the Zoo or production companies authorized by the Zoowill photograph or video Zoo guests for the Zoo's educational or promotional use or for use in programing about the Zoo. Guest entry into the Zoo grants the Zoo and authorized production companies permission to use these images for these uses throughout the world in all media in perpetuity.