

North America

- The distance from North America Plaza to Junction Plaza is about 1 mile.
- Plan on two to three hours to tour North America region.



Seasonal Attractions

Open Daily Apr-Oct; Additional Fees

- Acacia Station Giraffe Deck**
- Dragonfly Paddle Boats** Open Thur-Sun Only
- Carousel**
- Expedition AFRICA** Opens late spring
- Kaleidoscope Butterfly Garden** Opens late spring
- Treehouse Trek** Opens late spring
- Air Hike Ropes Course**
- Zoofari** Open Thur-Sun Only

Zoo Hours

April–October: 9am–5pm
 November–March: 9am–4pm
 Questions? Ask any uniformed Zoo staff or volunteer.

A North America Plaza

Entrance & Exit (Entrada/Salida)

Restaurant 🍴

Iron Hen Café Express
 Brunch, seasonal salads & sandwiches
 Apr–Oct: 9am–5pm; Nov–Mar: 9am–4pm

The Coop Hours Vary
 Hand-breaded chicken & fries

Snack Bar 🍷

Settler's Ridge Hours Vary
 Assorted snacks & soft serve, Icees

Earth Explorer Gift Shop 🎁

Souvenirs, gifts, sundries & Zoo Memberships sold
 RENTALS: Strollers & wheelchairs
 (First-come, first-served; limited availability)

B Junction Plaza

The center of the Zoo (El centro del parque zoológico)

Restaurants 🍴

Junction Springs Café
 Burgers, chicken tenders, sandwiches & salads
 Apr–Oct: 9:30am–5pm; Nov–Mar: 10am–4pm

Crossing Pizza Café Hours Vary
 Pizza & seasonal salads

Snack Bars 🍷 Hours Vary

Connections Creamery
 Soft serve ice cream & snacks

Kids' Junction Gift Shop 🎁

Souvenirs, gifts, sundries & Zoo Memberships sold

Carousel 🎠

Expedition AFRICA 🌍
 A Virtual Reality Experience

Kaleidoscope Butterfly Garden 🦋

Zoofari tickets & boarding 🚌

C Wells Fargo Akiba Market

Africa Entrance & Exit* (Entrada/Salida)

*Africa Entrance and Parking Lot: Open Apr-Oct

Restaurant 🍴

Billy D's Fried Chicken
 Local Southern fried chicken, sides & soft serve
 Apr–Oct: 9:30am–4pm

Safari Gift Shop 🎁

Souvenirs, gifts, sundries & Zoo Memberships sold
 RENTALS: Strollers & wheelchairs
 (First-come, first-served; limited availability)

Leopard Spot Gift Shop 🎁

Souvenirs, gifts, sundries & Zoo Memberships sold

Sensory Areas

Quiet Zones
 Designated areas typically have less activity & spaces to sit & regroup after becoming overstimulated.

Headphone Zones
 Designated areas as noisy and where guests tend to linger as "Headphone Zones"

Sensory Bag and Lap Pad checkout

Emergency Information

To report an emergency call 336.879.7542
Para reportar una emergencia marque 336.879.7542
 V=Habitat view and number



Africa

- The distance from Akiba Market to Junction Plaza is about 1/2 mile.
- Plan on two to three hours to tour Africa region.

On occasion the North Carolina Zoo will photograph or video visitors for the Zoo's educational or promotional use. Guest entry into the North Carolina Zoo grants the Zoo permission for use of these images through print or digital communications.

Trip Tips

- Plan on two to three hours to tour each region (North America and Africa).
- Major animal habitats are about 8 minutes apart.
- Keep watch for snakes, squirrels and other native wildlife while visiting the Zoo. Remain on the marked paths at all times and do not handle, approach or feed the wildlife.
- Animal feeding schedules and keeper talks are posted at the plazas, NCZoo.org and at animal habitats.
- We are a smoke-free facility, this includes all tobacco products and vaping devices.
- Forget something — sunglasses, sunscreen, rain poncho or umbrella?* Our gift shops carry a variety of creature comfort products for purchase.
- Looking to escape the heat or cold?** Visit our Streamside, Desert and Forest Aviary habitats or one of our cafés with indoor seating.
- Cooling misters are located in Kidzone, near the Polar Bear Habitat and Watani Grasslands restrooms.
- When temperatures fall below 45 degrees many of our African animals may be less visible.
- No drones, hover boards or weapons in the Park.

Guest Services



FREE Trams and Buses Inside the Park

Operates daily during park hours. Tram stops located near the three main plazas. Strollers must be emptied and folded prior to boarding. Accessible trams and buses are available.



FREE Parking Lot Shuttle

Operates Apr–Oct; 11am–5:30pm Shuttle operates between North America and Africa parking lots.



Connector Walking Trail

Open Apr–Oct; 9am–5:30pm This gravel trail through deep woods connects North America and Africa parking lots. Walking time varies from 15 to 40 minutes (1.4 miles) between the Africa ticket booth and the North America ticket booth.



Private Nursing Area

Private nursing areas available at North America and Africa Guest Services.



ATM available in North America and Junction plaza restaurant entrances.



Become a Member!

Memberships to the NC Zoo Society can be purchased at Zoo gift shops, or through the Society: 336.879.7250; www.nczoo.com.



Park Rentals

Strollers, wheelchairs and electric mobility chair rentals are available on first-come, first-served basis at the Earth Explorer Gift Shop in the North America Plaza and the Safari Gift Shop in Africa's Akiba Market. Rental and personal strollers (folded) and mobility chairs fit on trams and buses.



Sensory Sensitivities:

Sensory bags and weighted lap pads are available on a first-come, first-served basis at Kidzone and North America and Africa Guest Services Offices.



Medical Attention, Security or Lost Property

For medical assistance please see any uniformed Zoo employee. Zoo Rangers patrol the Park. For additional assistance, see Guest Services located in North America and Africa Plazas. Defibrillators are located at Wild Burger, Prairie Outpost, Junctions Springs and Watani Restrooms. Sorry, we are unable to page guests.



Picnic Areas

All picnic areas are located outside the ticket gates. North America picnic areas are open all year. Africa picnicking is open April-October only. No picnicking inside the park. (No grilling on Zoo grounds; including the parking lots.)

Seasonal Attractions

April-October

Check current times at NCZoo.org

*Hours for attractions are subject to change due to inclement weather.



Acacia Station Giraffe Deck*

FUN Tickets accepted or purchase admission at the Deck

- 10am–2pm daily
- Weather dependent



Dragonfly Paddle Boats*

FUN Tickets accepted or purchase at Paddle Boat ticket booth

- Thur–Sun: 10am–4:30pm (last entry 4pm)
- First-come, first-served
- Age and weight restrictions



Kaleidoscope Butterfly Garden*

FUN Tickets accepted or purchase at Junction Plaza ticket booth

- 10am–4:30pm daily
- No food or drink allowed



Endangered Species Carousel*

FUN Tickets accepted or purchase at Junction Plaza ticket booth

- 10am–4:30pm daily
- Weight and height restrictions



Expedition AFRICA A Virtual Reality Experience

FUN Tickets accepted or purchase at Junction Plaza ticket booth

- 10am–4:30pm daily
- No food or drink allowed



Treehouse Trek*

FUN Tickets accepted or purchase at Air Hike ticket booth

- 10am–4:30pm daily
- No food or drink allowed
- Parents must remain in the area
- Portions of the course are wheelchair accessible



Air Hike Ropes Course*

(Sponsored by Randolph Friends of the Zoo)

- Purchase tickets at Air Hike location (\$12 per person)
- 10am–4:30pm daily (last entry at 4pm)
- Height and weight restrictions



Zoofari: An African Wildlife Adventure

Purchase tickets at Junction Plaza ticket booth (\$25 per person)

- Rides: Thursday–Sunday only; 10am, 11am & 12pm
- First-come, first-served; limited availability
- Must purchase tickets at Junction ticket booth beginning at 9am
- All parties must be present at time of purchase
- Be ready to depart 30 minutes prior to ride time

Save with FUN Tickets!

FUN tickets Strip \$9 for 4 tickets.

Tickets can be used for any of the following (one ticket per person/per ride):



Acacia Station Giraffe Deck



Expedition AFRICA



Dragonfly Paddle Boats



Kaleidoscope Butterfly Garden



Carousel



Treehouse Trek

Attractions individually are \$3 per person additional cost.

- FUN Tickets are good for the 2019 season only.
- Available for purchase at Admissions (until 2pm), Air Hike, Paddle Boats and Junction Plaza.

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OF ZOOS &
AQUARIUMS

North Carolina
Zoo.org
800.488.0444